

Award Assessment Criteria and Guidelines

Business Excellence Awards 2027

General guidelines for award assessment

- 1 All submissions must reflect achievements, initiatives, and measurable outcomes during the period from 1st October 2025 to 30th September 2026 only.
- 2 The list of supporting documents mentioned under each award category is indicative only. Nominees are encouraged to submit any other relevant documents that they believe strengthen their case and support evaluation.
- 3 For quantitative criteria, submissions must include numbers backed by high-quality evidence, which is verifiable through supporting documents
- 4 For qualitative criteria, write-ups/case studies/other relevant documents should clearly articulate impact, innovation, and intent, and be backed by high-quality evidence

5. Excellence in Technology Integration

Guideline

- Demonstrates meaningful technology adoption.
- Shows operational improvements.
- Highlights customer, employee, process benefits.
- Demonstrates innovation and efficiency gains.
- Provides measurable outcomes.

Key Information

- Evidence of technology implementation and business impact.

Eligibility Criteria

- Not specific.